

UPservice

The new smart tool for electrical infrastructure components







UPservice is a platform for web and mobile, developed to assist the electrical installation professionals with smart tools across the UPS life cycle. The expert will have a workspace where to keep track of his installations, access to all product documentation and an up-to-date agenda with maintenance tasks.





General Gene

uPservice La legrand®



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Exclusive features



PRODUCT DOCUMENTS

All up-to-date product documents displayed in one place.

- User manuals
- Datasheet
- Standards Certificates
- Brochure
- ... and more

AR TOOL

> Installation support through an Augmented Reality tool, that offers an immersive experience in the step-by-step guided installation.



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>	WEBSITE		>	VIDEO		>	WEB APP
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MAINTENANCE PLAN

A customised preventive maintenance plan to best maintain your devices. Option to schedule additional operations according to product needs for an easy management of installations.

DIRECT CONTACT

Direct contact with the country Service for any information and support. Simply go to the maintenance area to get in contact with our experts.



Exclusive features



P B B A

PERSONAL AGENDA

A personal agenda with standard or customised maintenance reminders for installed systems. Periodic notifications with the main tasks to organise and schedule your work in time.

QUALITY TRACEABILITY

> Control of the product throughout its operational life. Easy product traceability to assist you with updates and replacements to guarantee the highest product and service quality.

> WEBSITE > VIDEO > W







UPs

UPservice allows you to...

Reduce time of all operations by half

Thanks to the direct access to all product documentation, the stepby-step support during the product installation and the maintenance reminders, UPservice helps saving time during all the operations.



Have all the information in your hand

UPservice assists in the management and maintenance of registered installations. An intelligent tool that allows access to information and documentation at any time from anywhere.

WEBSITE

VIDEO

WEB APP





- **UPs**ervice allows you to...

UPs





Reduce all the paper information by roughly 30%

UPservice contains all the product documents in an electronic format. A practical action in line with the Legrand Corporate Social Responsibility commitment.

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UPs

Quickly add all your devices and **create a personal database of installations.** This function is made even more optimized thanks to the automatic recognition of the bar code related to the product Serial Number on the new device to be added.



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14:39		•11 4G 🔲
	ADD DEVICE	×
SERIAL NUMBER		
Device serial	number	
NAME		Optional
Name		
ASSOCIATE PLAN		
APPLICATION		
APPLICATIO	ON	
Select the type of	powered device	
INSTALLATION New installat	tion 🔵 Already	installed
INSTALLATION D	ATE	Optional
12/09/2023		





Install. 🕹

UPs

Install your devices with an **innovative Augmented Reality tool**, which will guide you step by step through the correct installation of the product. Frame the detail shown on the screen, follow the instructions and reduce the overall operation time.



	>	WEBSITE	>	VIDEO	>	WEB APP
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Organize your daily work with the maintenance plan created for your product. Schedule interventions in the agenda, add personalized reminders or get in direct contact with the country service.

WEB APP



JPs

UPservice	
User 1 User1@legrand.com	
F AGENDA	
SETTINGS	
CATALOG	
EXIT	
Go to backoffice	
Support	
L1 legrand	



AGENDA

Maintenance Reminder	
General and external checks: General and external checks:	
Maintenance Reminder	
General and external checks: General and external checks:	
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September

28	29	30	31	
4	5	6		8
	12	13	14	15
18	19	20	21	22
25	26	27	28	29





UPservice. Add. Install. Maintain.

Scan the QR Code to download the mobile version.

Go to «upservice.legrand.com» for the WebApp version.



UPSERVICE	MOBILE	WEB				
Languages	IT – FR – EN					
Supported operating system and browsers	Android 9 and higher iOS 8 and higher	Google Chrome, Safari, Microsoft Edge				
Products included	UPS: Trimod HE – Keor Compact – Keor Mod – Trimod MCS					
Availability	Free on Play Store and App Store Free by accessing UPs ervice WebApp					

>	WEBSITE		>	VIDEO		>	WEB APP
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